

## ABSTRACT

For producing mail pieces in a mail production apparatus, starting from physical postal items, a required operating condition of the mail production apparatus is determined. At least one physical property to be realized manually of the required operating condition is determined and at least one current physical property of a current condition of the mail production apparatus is registered. A difference between the at least one current physical property and the at least one physical property to be realized manually of said required operating condition is determined and an associated indication is represented in humanly perceptible form. In response, the at least one current physical property is changed, such that the difference is removed. Next, with the mail production apparatus in the required operating condition, at least one mail piece is assembled from physical postal items. Also described are computer software and an apparatus for use with this method.